

BUSINESS STATEMENT

At the Old Registry Restaurant and rooms and Cobbles Guest House incorporating No11 Bistro bar we care about our family of employees and our guests. When we closed in March, we did it with a heavy heart but knew it was in the best interest of our employees and customers. We also understood that asking all our employees to stay home during the pandemic was challenging.

We chose to furlough our full-time and part-time staff and take appropriate action for those others to work and still retain an income. Hopefully, we have now passed the “peak”, our hospitals were not overrun, and we appear to have now acquired enough personal protective equipment (PPE) to sufficiently supply the NHS. As we are entering into a decelerating curve which must continue to “flatten” so we can re-emerge in a safe, sustainable way.

This plan presents what we will do to keep our guests, employees, and the local community from COVID-19. We will continue to refine and update our planning as the UK Government releases further information and provides us more advice.

Our procedures are not exhaustive but are summarised here to give you some confidence that by booking your stay with us you are in good hands.

Kind regards

Peter and Leanne Quinn

Directors of Quinn's and Co limited.

CURRENT POSITION AS OF 24TH JULY 2020 FOR OPENING FROM JULY 4TH

All accommodation reservations are transferable to another date subject to availability and our new booking policy for reservations for short breaks using simply a credit card number to guarantee the booking up to 48 hours prior to arrival should give extra reassurance when deciding to come this year.

We will be open for breakfast each morning with Breakfast and dinner being served in the main Bar.

Pre-booking of time slots are required by all residents and non-residents for food and beverage service. This relates to breakfast and dinner. Customers without a reservation will be turned away from the hotel. This is to comply with the track and trace protocols set out by the UK government

Guests will need to maintain strict social distancing, and booking will be required in advance by telephoning or emailing and reserving a table.

As we re-open we will be reducing the taking of cash payments aiming for all payments being either contactless or pin operated via the credit card terminal.